
Multilingual information sheet on coronavirus for new arrivals

Please share this information with all your contacts in the district. We know that it is a difficult situation for everyone and we thank you for your understanding, calm and pragmatism.

The rules apply from 02.11.2020 – 30.11.2020.

Schools and kindergartens are still open. In schools, from year 5 upwards, pupils must wear a mask in the school yard and the school building. Also in the classrooms.

Language courses and other educational services are currently taking place subject to hygiene requirements.

Mosques, churches and synagogues are still open.

Private personal contacts should be kept to a minimum. Keep at least 1.5 metres distance from other people. If you live in shared accommodation, the minimum distance of 1.5 metres applies to contact with people outside your room.

Groups: Only people from your own family and one other family are allowed to stay in public spaces. The gathering of more than 10 people is prohibited in public places as well as in private settings. Groups of people celebrating are not accepted. A fine may be imposed if they fail to comply.

Masks are compulsory in pedestrian zones if the minimum distance of 1.5 metres to other people cannot be maintained.

Visits and trips should only be undertaken in extremely urgent cases; this applies both within and outside Germany.

Public transport: Public transport is currently running normally. It is compulsory to wear a face covering, also in the waiting areas. Latest information:
<https://www.stadtwerke-konstanz.de/unternehmen/coronavirus/>

Shopping: There is sufficient food. All supermarkets, pharmacies, banks, petrol stations and the post office remain open. If you don't know anyone who can bring you food in case you get sick, it is a good idea to buy a small supply of food for 14 days.

Restaurants/clubs/bars are currently closed. A takeaway/collection service will be available in many cases.

Visits to the doctor and medication: It is important that you call to make an appointment before visiting a doctor. If you need prescription medication (e.g. insulin), check with your doctor to see if you need to keep a supply of the medication and have prescriptions made out. Medical treatment by physiotherapists, occupational therapists and speech therapists is still possible.

District Administration Office

Personal consultations are only possible by prior appointment. The departments can be contacted by telephone and e-mail. The District Administration Office has set up a hotline for all questions about the Coronavirus: Monday to Friday from 8 to 17 hrs and Saturdays from 8-12 hrs on 07531 800-7777.

Closure of the shared accommodation

The shared accommodation in the district is closed to all visitors. Only the residents living there, the staff of the local district office and persons with a special permit are allowed access. For the time being, community services will continue to be provided in compliance with hygiene policies.

Social services

- District Administration Office: Appointments are to be made by phone. If you have any questions, please contact your case worker by e-mail or telephone. Important documents can also be sent to ami-leistungen@LRAKN.de
- Job centre: If necessary, appointments can be made by telephone. The money will be paid as usual. If your entitlement is approved by the BAMF and, for this reason, you receive money from the job centre for the first time, you do not have to come to the job centre. From next month you will automatically receive the money from the job centre.
- Employment agency: All appointments are cancelled. Please only call in an emergency.

Coronavirus Warning app

We strongly recommend using the Coronavirus Warning app.

This app allows you to be notified anonymously and quickly if you have been in contact with an infected person. The more people use the Coronavirus Warning app, the faster chains of infection can be broken in future.

The app can be downloaded free of charge from the App Store and Google Play.

Multilingual information about coronavirus:

- Homepage: <https://www.integrationsbeauftragte.de/ib-de/amt-und-person/informationen-zum-coronavirus>
- Instagram: <https://www.instagram.com/p/B9zdgEckUvW/>
- Twitter: <https://twitter.com/IntegrationBund/status/1239595687907594249>

Please keep yourself informed regularly via TV, radio or online about the latest developments on the Coronavirus pandemic.

Date: 02.11.2020